

Navigating the Blockchain Evolution in Practice: A Comprehensive Analysis of Adoption Journeys, Lessons from Failures, and Strategic Implementations

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Abstract:

This paper presents an in-depth exploration of blockchain technology in practice, examining its adoption journey, learning from industry failures, and showcasing strategic applications. It begins with an analysis of the gap between the perceived and actual value of blockchain in businesses, highlighting the importance of a thorough pre-adoption phase. The discussion then shifts to dissecting failed and successful blockchain implementations, extracting key lessons about misconceptions, the necessity of incremental approaches, and the importance of considering all business domains, emphasizing a balanced approach between innovation and pragmatism.

Keywords: *Fintech, Blockchain, Blockchain Adoption, Technology Discrepancies, Incremental approaches, lesson learnt*

"Navegando por la evolución de la cadena de bloques en los negocios: un análisis exhaustivo de los viajes de adopción, las lecciones de los fracasos y las implementaciones estratégicas".

Resumen:

Este documento presenta una exploración en profundidad de la tecnología blockchain en el contexto empresarial, examinando su viaje de adopción, aprendiendo de los fracasos de la industria y mostrando aplicaciones estratégicas. Comienza con un análisis de la brecha entre el valor percibido y real de blockchain en las empresas, resaltando la importancia de una fase exhaustiva de pre-adopción. La discusión luego se traslada a la disección de las implementaciones fallidas y exitosas de la cadena de bloques, extrayendo lecciones clave sobre conceptos erróneos, la necesidad de enfoques incrementales y la importancia de considerar todos los dominios de negocio, haciendo hincapié en un enfoque equilibrado entre la innovación y el pragmatismo.

Palabras clave: *Fintech, Blockchain, Adopción de Blockchain, Discrepancias tecnológicas, Enfoques incrementales, lecciones aprendidas*

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1. Introduction

Blockchain technology, a revolutionary advancement in digital information recording and distribution, has increasingly become a focal point in the business sector (Swan, 2015). Its potential to transform traditional business models through enhanced security, transparency, and efficiency is noteworthy (Tapscott & Tapscott, 2016). Blockchain technology, initially popularized by the creation of Bitcoin in 2009 as a means for digital currency transactions, has since transcended its roots to offer profound implications across various sectors of business and governance. Characterized by its decentralized nature, which eliminates the need for centralized authorities while enhancing transparency and security, blockchain has sparked significant interest for its potential to revolutionize traditional business models (Nakamoto, 2008; Swan, 2015).

From its origins as a foundational technology for cryptocurrencies, blockchain has evolved into a versatile tool applicable in numerous business applications beyond mere financial transactions. Industries ranging from supply chain logistics to healthcare have begun exploring how blockchain can secure supply chains, enhance transparency, and streamline operations (Sternberg et al., 2021; Gonczol et al., 2021; Casey & Vigna, 2018; Morkunas et al., 2019; Kouhizadeh & Sarkis, 2018; Patel et al., 2023; Yeung, 2021; Patel et al., 2023; Zhao, 2023). This broad applicability is driven by blockchain's ability to provide immutable records and execute smart contracts, which automatically enforce contractual terms without human intervention, thereby reducing the possibility of disputes and errors (Crosby et al., 2016; Tapscott & Tapscott, 2016). The impact of blockchain on business efficiency and transparency is particularly notable. By allowing data to be stored in a decentralized yet verifiable format, blockchain technology reduces the need for middlemen, leading to faster processes and lower costs. This has profound implications for sectors like finance, where blockchain can expedite transactions and reduce fraud, and in supply chain management, where it ensures a traceable product journey from manufacturer to consumer. These capabilities foster not only operational efficiency but also trust among stakeholders, which is crucial in today's globalized market (Casey & Vigna, 2018; Morkunas et al., 2019).

Despite its potential, the adoption of blockchain technology in business is not without challenges. Technical complexities, scalability issues, and the nascent stage of blockchain infrastructure often deter widespread adoption. Additionally, regulatory uncertainties and the need for a shift in organizational culture to embrace decentralized models pose significant hurdles. These challenges necessitate a nuanced understanding and strategic planning for businesses considering blockchain technology. Addressing these issues is crucial for realizing the full potential of blockchain in commercial applications (Beck et al., 2017; Werbach, 2018). Recent analyses reveal significant discrepancies between the perceived and actual value of blockchain technology in business environments. While the theoretical advantages—such as enhanced security, increased transparency, and improved efficiency—are well-promoted, the actual implementation often falls short of these expectations. Issues such as integration complexity, overestimation of blockchain capabilities, and underestimation of the organizational change required frequently hinder the realization of these theoretical benefits (Zachariadis et al., 2019; Chang et al., 2020; Gonczol et al., 2021).

The importance of a thorough pre-adoption phase cannot be overstated. A comprehensive assessment of blockchain's fit with the organization's existing systems, business model alignment, and readiness for change is crucial. Khaiata (2023) emphasizes the significance of the

pre-adoption phase in blockchain implementations, highlighting the need for thorough planning, stakeholder engagement, and realistic assessments of technology impacts. This comprehensive approach is crucial for aligning blockchain technology with organizational goals and existing systems, ensuring readiness, and mitigating risks before full deployment.

Examining failed blockchain implementations provides valuable insights into common pitfalls and misconceptions. Many failures stem from a lack of understanding of blockchain's practical requirements and its fit within existing business ecosystems. These case studies highlight the critical need for businesses to adopt incremental approaches to implementation, allowing for adjustments and learning at each stage of adoption (Brown & Green, 2021).

It is essential to emphasize a balanced approach between innovation and pragmatism when integrating blockchain technology into business operations. Organizations must weigh the innovative potential of blockchain against practical considerations, ensuring that their pursuit of this technology does not disrupt existing operations or overlook critical business domains. This balance is key to achieving sustainable and valuable blockchain integration (Casey & Vigna, 2018; Morkunas et al., 2019; Kouhizadeh & Sarkis, 2018).

This paper aims to provide a comprehensive analysis of the blockchain evolution in business, examining its adoption journey, learning from industry failures, and showcasing strategic applications. By dissecting both successful and unsuccessful cases, this study seeks to offer a balanced perspective on what can realistically be achieved with blockchain technology in various business contexts. The insights gathered will guide future adopters in making informed decisions that align with both their innovative ambitions and pragmatic business needs.

2. Background

The genesis of blockchain technology is often linked to the financial sector, particularly with the advent of Bitcoin in 2009 as a decentralized digital currency (Nakamoto, 2008). However, its application swiftly transcended beyond cryptocurrency, influencing a plethora of business sectors. The initial allure was primarily its promise for enhanced transparency, security, and efficiency in transactions. As blockchain technology matured, it began to redefine supply chain logistics, healthcare record management, and even voting systems, marking significant milestones in its adoption (Sternberg et al., 2021; Casey & Vigna, 2018; Morkunas et al., 2019; Kouhizadeh & Sarkis, 2018; Patel et al., 2023; Yeung, 2021; Patel et al., 2023; Zhao, 2023; Tapscott & Tapscott, 2016). Scholarly literature on blockchain has proliferated, focusing on its transformative potential across different industries. For instance, studies by Yli-Huumo et al. (2016) have documented the extensive range of blockchain applications from financial services to real estate and beyond, indicating a growing academic interest in exploring its practical implications. The literature often highlights the critical role of blockchain in enhancing data integrity, reducing operational costs, and improving service delivery across sectors (Morkunas et al., 2019).

One notable milestone in the evolution of blockchain in business was the development and implementation of Ethereum in 2015, which introduced the concept of smart contracts. These self-executing contracts with the terms of the agreement directly written into code expanded blockchain's utility beyond mere transactional records to multifaceted applications across various industries (Buterin, 2014). Another significant advancement was the inception of Hyperledger in 2016, an open-source collaborative effort created to advance cross-industry blockchain technologies. This platform has played a crucial role in fostering blockchain adoption among large

enterprises by providing the necessary tools and frameworks to facilitate integration (Hyperledger, 2016).

Further deepening the literature review, studies like those by Kouhizadeh and Sarkis (2018) illustrate how blockchain technology has not only revolutionized supply chain management by providing transparency and traceability but also promoted sustainability by enabling green practices in logistics. Financial services have seen a redefinition of processes through blockchain by ensuring faster, cheaper, and more secure transactions, as detailed by Peters et al. (2015). Moreover, in the public sector, blockchain's potential for improving governance and enhancing public trust by securing and streamlining governmental operations has been explored in recent academic contributions (Chen, 2018). In more niche sectors, blockchain's impact has been equally transformative. For instance, the healthcare industry has seen pioneering applications of blockchain for managing patient records and ensuring data privacy and security, which are critical concerns in this sector (Mettler, 2016). Additionally, the real estate sector has experimented with blockchain for property transactions, where its use in title registration significantly reduces fraud and speeds up the transaction process (Kshetri, 2018). These examples underscore blockchain's adaptability and its potential to innovate traditional practices across various fields.

Synthesizing the body of literature reveals a consistent theme: the strategic implementation of blockchain technology requires careful consideration of industry-specific challenges and opportunities. The integration of blockchain into existing business models has been met with varying degrees of success, contingent upon organizational readiness and market conditions. This observation aligns with findings from Pirotti and Roknifard (2020), who highlight the critical role of organizational strategy in blockchain adoption within trust-based systems, emphasizing the importance of a nuanced approach that aligns with specific business goals and industry norms. The literature also addresses the challenges of integrating blockchain technology within existing business frameworks. Common barriers include technological complexity, lack of standardization, regulatory uncertainties, and the need for significant cultural shifts within organizations (Catalini & Gans, 2016). Successful integration often hinges on targeted educational initiatives and strategic partnerships that help bridge the gap between legacy systems and new blockchain solutions.

Furthermore, the importance of incremental implementation strategies highlights the need for businesses to adopt blockchain progressively, ensuring compatibility and minimizing disruption (Brown & Green, 2021; Patel et al., 2023, Yin et al., 2021; Block Expert, 2023). Building on the theme of integration challenges, the importance of assessing organizational readiness before adopting blockchain is critical. The Organizational Blockchain Adoption Readiness Assessment (OBARA) framework, as proposed and developed by Block Expert (2023), provides a structured approach to evaluating a business's maturity across various domains such as management, process, technology, and people. This assessment is pivotal in determining whether a business is adequately prepared to harness the benefits of blockchain technology. By mapping out readiness, businesses can more effectively navigate the complexities of blockchain adoption, ensuring a smoother transition and greater likelihood of success.

3. Gap Analysis: Perceived vs Actual Value

The allure of blockchain technology often lies in its theoretical benefits—decentralization, increased transparency, and enhanced security. These features promise to revolutionize industries by optimizing processes and reducing inefficiencies. However, the actual deployment

of blockchain technology in business scenarios frequently reveals a gap between these theoretical benefits and the practical outcomes. This gap analysis seeks to critically examine the discrepancies, using specific case studies to highlight where and why blockchain implementations may not fully meet expectations.

Blockchain is touted for its potential to drastically alter business landscapes by providing immutable records and reducing reliance on traditional intermediaries. Theoretically, this leads to reduced costs, increased transaction speed, and improved data integrity (Tapscott & Tapscott, 2016). In sectors like finance, supply chain management, and healthcare, these benefits are expected to result in more streamlined operations and enhanced customer trust (Morkunas et al., 2019; Kouhizadeh & Sarkis, 2018). Recent studies have highlighted several instances where blockchain's practical implementation fell short of its anticipated impact. For example, Gonczol, Katsikouli, Herskind, and Dragoni (2020) provide an extensive survey of blockchain implementations in supply chains, identifying key barriers such as integration with existing IT systems and regulatory compliance. Their findings highlight the significant gap between the theoretical benefits and the practical challenges, suggesting that effective deployment often requires more sophisticated infrastructure and clear regulatory frameworks.

In the financial services sector, blockchain was expected to revolutionize payments and settlements systems by significantly reducing transaction times and costs. However, blockchain in financial services faces critical governance and control challenges that affect the technology's scalability and regulatory compliance, which are pivotal for its successful integration into payment and settlement systems (Zachariadis et al., 2019) and the systematic changes blockchain technology could bring to financial services, particularly in payment settlements, noting the challenges of integration with existing banking infrastructures and the slow pace of regulatory compliance (Chang et al., 2020). These case studies demonstrate that while blockchain holds considerable promise, there is often a significant gap between the hype and the real-world applications.

In healthcare, blockchain technology was heralded for its potential to secure and streamline patient data management across different providers. A study conducted in 2023, explored the application of blockchain in the healthcare sector, focusing on an organ supply chain framework that utilizes smart contracts to enhance privacy and transparency. This study addresses critical challenges such as interoperability with existing systems and legal concerns regarding patient data privacy, showcasing blockchain's potential to streamline and secure medical processes (Patel et al., 2023). While there are successful implementations, the practical outcomes often do not fully align with the theoretical advantages due to these systemic and regulatory barriers. Table 1 summarizes key aspects of the gap analysis between the theoretical benefits and actual outcomes.

Table 1: Summary of the Gap Analysis of Blockchain Implementations

Industry	Theoretical Benefits	Practical Outcomes	Key Challenges	Recommendations
Finance	Reduced transaction times and costs	Slow adoption due to scalability and security issues	Scalability, security vulnerabilities, inertia of existing	Comprehensive pilot testing, regulatory partnerships (Zachariadis)

			financial infrastructures	et al., 2019; Chang et al., 2020)
Supply Chain	Enhanced transparency, reduced inefficiencies	Integration issues with existing IT systems	Integration with legacy systems, regulatory compliance	Adjustments to blockchain frameworks to enhance scalability and interoperability (Gonczol et al., 2021)
Healthcare	Secure and streamlined patient data management	Interoperability issues, privacy concerns under varying regulations	Systemic and regulatory barriers	Incremental and phased implementations, ongoing framework adjustments (Patel et al., 2023; Yin et al., 2021; Brown & Green, 2021)

To effectively narrow the gap between the theoretical and practical applications of blockchain, several strategic measures have been recommended. For instance, Böckel, Nuzum, and Weissbrod (2021) explore the gap between research and practical applications of blockchain, particularly in the circular economy, identifying scalability and integration as significant barriers that require ongoing adjustments and comprehensive testing to enhance future implementations. Moreover, engaging in comprehensive pilot testing phases that allow for the identification and mitigation of potential problems before full-scale deployment is essential. Govindan (2022) discusses the role of blockchain technology in remanufacturing for sustainable development, highlighting how strategic measures like tunneling the barriers can aid in achieving scalability and interoperability, which are vital for enhancing scalability and achieving sustainable development goals within the circular manufacturing sector.

Additionally, fostering partnerships with regulatory bodies and other stakeholders can facilitate smoother transitions and integration into existing frameworks, ensuring that blockchain solutions are both practical and compliant (Grant & Shaw, 2021). Toufaily, Zalan, and Dhaou (2021) investigate the adoption of blockchain technology and identify several key barriers to its successful implementation. They highlight how technical scalability and the complex costs associated with blockchain integration are often underestimated by businesses. Additionally, they address the slow pace of achieving regulatory compliance, which they argue can significantly delay the effective use of blockchain technology across industries. Yin, Y., Li, Y., Ye, B., & Liang, T. (2021) examine the incremental updates in blockchain data storage systems for intelligent vehicles. They highlight the importance of phased and incremental implementations that accommodate scalability and interoperability issue.

The examination of blockchain implementations across various sectors clearly illustrates a consistent theme: the gap between the perceived benefits and the actual outcomes. While blockchain technology indeed offers revolutionary potential, the real-world applications frequently encounter practical challenges that temper its transformative promise, including technological integration challenges, regulatory constraints, and the need for sector-specific adaptations. Understanding these gaps is crucial for future projects, as it allows businesses and developers to set more realistic expectations and plan more effectively for the challenges of blockchain integration.

4. Learning from Failures and Decoding Success

The exploration of failed blockchain projects provides critical insights into the pitfalls that can derail these initiatives. Despite its potential, blockchain technology is not immune to failure, and these failures offer valuable lessons. Bhat, Huang, Sofi, and Sultan (2021) analyze the implementation challenges of a blockchain and IoT architecture in the agriculture-food supply chain. Their study highlights critical issues such as interoperability with existing systems and the complexities of technology demands, which mirror the challenges faced in other sectors. This case exemplifies the importance of comprehensive system compatibility assessments and pragmatic technology appraisals in blockchain initiatives.

Another common pitfall in blockchain projects is the misconception that blockchain technology is a one-size-fits-all solution that can be seamlessly integrated into any business model. Fleener (2022) critically examines the myths surrounding blockchain in education, emphasizing that its application must be context-specific, debunking the one-size-fits-all misconception. Another study addresses the critical misunderstandings about blockchain's application in financial markets as a reason for failed implementation, stressing that successful blockchain strategies must adapt to specific business requirements rather than adopting a generic approach (Morini, 2016; Brown & Green, 2021). This example underscores the necessity of having a clear and realistic understanding of blockchain's capabilities and limitations, tailored to specific business needs and contexts.

Technological overestimation also contributes significantly to blockchain failures. A notable case involved the Australian Securities Exchange (ASX), which attempted to replace its Clearing House Electronic Subregister System (CHES) with a blockchain-based system (Liu et al., 2021). The project faced numerous technical and operational challenges, including scalability issues and the complexity of integrating blockchain with existing systems. In November 2022, the Australian Stock Exchange (ASX) abandoned its blockchain project aimed at upgrading the CHES system after seven years, due to management issues and scalability challenges, resulting in market distrust, financial losses, and scrutiny from regulators (Reuters, 2022). This case underscores the importance of phased implementations and rigorous testing stages to ensure that blockchain technology can effectively meet the demands of large-scale operations.

While many blockchain projects face hurdles, there are notable successes that offer valuable insights into effective blockchain implementation. One exemplary success story is the use of blockchain in supply chain management, which enhanced transparency and efficiency (Sternberg et al., 2021). They provided insights from a real-life case study on the successful implementation of blockchain technology in supply chains emphasizing the challenges and strategic decisions that led to effective adoption and highlighting the critical factors that contributed to the success. This case study illustrates how clear alignment of blockchain capabilities with business goals—specifically in areas requiring high transparency—can result in substantial business benefits.

A transformative application of blockchain in healthcare involved a system designed to manage patient consent for medical research. Implemented by a leading healthcare provider, the blockchain solution facilitated a secure and transparent process for patients to grant and revoke consent in real time. The system not only improved patient engagement but also ensured compliance with stringent data privacy regulations, significantly enhancing trust in the research process (Zhao, 2023). This case demonstrates how blockchain can effectively address specific operational and ethical challenges in sensitive environments like healthcare.

In the energy sector, Kumar et al. (2020) provides a comprehensive exploration of how blockchain technology, when integrated with artificial intelligence (AI) and the Internet of Things (IoT), can significantly enhance the functionality and efficiency of smart grids. Their research emphasizes the role of blockchain in ensuring transparent and secure transactions between energy producers and consumers, which is crucial for the effective management of distributed energy resources. The study articulates that blockchain's immutable ledger coupled with AI's predictive capabilities and IoT's real-time data collection and monitoring creates a robust framework for smart grids. This integration not only optimizes energy distribution but also encourages the adoption of renewable energy sources by providing a reliable platform for transactions. The authors critically analyze the potential hurdles, such as scalability of the technology and privacy concerns, which could impede the widespread adoption of these integrated technologies. They argue that addressing these challenges is essential for realizing the full potential of blockchain-enhanced smart grids.

Another notable success in the blockchain domain occurred in the financial services sector, where a consortium of banks successfully implemented a blockchain solution to streamline cross-border transactions, reduce transaction times and costs, and significantly enhancing security and compliance with international banking regulations (Kashyap & Saxena, 2024). This case exemplifies the broader potential of blockchain to revolutionize financial services by addressing key challenges in cross-border transactions. This success not only met but exceeded the perceived benefits, showcasing blockchain's capacity to address multifaceted challenges in financial operations.

The examination of blockchain's failures and successes reveals underlying patterns that are crucial for understanding its application spectrum. Failed projects often share common themes of technological overestimation, inadequate testing, and a mismatch between blockchain's capabilities and the existing infrastructure. For instance, the failures due to lack of interoperability, as seen in the retail company's supply chain management attempt, and the governmental public records management, highlight a critical oversight in pre-implementation assessment and scalability testing (Liu et al., 2021; Reuters, 2022; Khan & Abonyi, 2022). On the other hand, successful implementations, such as in the healthcare and energy sectors, demonstrate the importance of aligning blockchain solutions with specific operational needs and the benefits of ensuring rigorous compliance and engagement protocols (Zhao, 2023). These successes were not merely due to the technology's potential but were critically dependent on thorough readiness and strategic alignment with business goals.

From these analyses, several critical recommendations emerge for organizations considering blockchain implementation. First, a realistic assessment of blockchain's fit with the organization's goals and existing systems is paramount. This involves not only technological assessments but also strategic alignment with long-term business objectives. Second, phased and incremental implementations, coupled with rigorous testing stages, are recommended to manage risks associated with scalability and performance issues effectively. Such an approach allows for iterative learning and adaptation, which are essential for integrating advanced technologies like blockchain (Brown & Green, 2021; Patel et al., 2023, Yin et al., 2021; Block Expert, 2023). Furthermore, fostering strong partnerships with stakeholders, including regulatory bodies, can enhance compliance and integration capabilities, ultimately leading to more robust and successful blockchain deployments (Grant & Shaw, 2021). Lastly, ongoing adjustments to blockchain frameworks should be embraced to accommodate evolving technological landscapes and

regulatory demands, ensuring long-term sustainability and relevance of blockchain solutions (Brown & Green, 2021; Gonczol et al., 2021). Table 2 provides a summary of comparative analysis of discussed cases, highlighting the outcomes, key challenges, success factors, and derived recommendations.

Table 2: Summary of Comparative Analysis of Blockchain Implementations: Successes and Failures

Sector	Case Study	Outcome	Key Challenges	Key Success Factors	Recommendations
Agriculture-Food Supply Chain	Bhat, Huang, Sofi, Sultan (2021)	Mixed	Interoperability with existing systems, complex tech demands	System compatibility assessments, pragmatic tech appraisals	Comprehensive system compatibility assessments, realistic tech requirement appraisals
Education	Fleener (2022)	Mixed	One-size-fits-all misconception	Context-specific applications	Avoid generic solutions, tailor blockchain strategies to specific educational needs
Financial Markets	Morini (2016), Brown & Green (2021)	Failure	Misunderstandings about blockchain's applicability	Tailored approach to blockchain applications	Clear and realistic understanding of blockchain's capabilities, tailored to business needs
Government	Liu et al., 2021; Reuters, 2022; Khan & Abonyi (2022)	Failure	Premature scaling, inadequate testing, security vulnerabilities	N/A	Phased implementations, rigorous testing stages
Supply Chain	Sternberg et al. (2021)	Success	N/A	Alignment with business goals, high transparency	Align blockchain capabilities with specific business goals and operational needs
Healthcare	Zhao (2023)	Success	Compliance with stringent data privacy regulations	Secure and transparent patient data management	Ensure blockchain solutions align with operational needs and compliance protocols
Energy	Kumar et al. (2020)	Success	Scalability and privacy concerns	Integration with AI and IoT, reliable transactions	Address scalability and privacy concerns, enhance system integration
Financial Services	Kashyap & Saxena (2024)	Success	None specified	Enhanced security, compliance with banking regulations	Continuous adjustments to blockchain frameworks for scalability and interoperability

6. The Adoption Journey; Best Practices and Strategic Implementations

Successful blockchain adoption involves more than just choosing the right technology; it requires a strategic approach that aligns with organizational goals and industry standards. In the realm of blockchain adoption like any other technology adoption, two primary strategies emerge: incremental and radical adoption (Brown & Green, 2021; Patel et al., 2023, Yin et al., 2021; Block Expert, 2023). Beck, R., & Müller-Bloch, C. (2017) examine the engagement with blockchain technology from the perspective of incumbent organizations, highlighting the distinction between incremental and radical innovation strategies. They discuss how incremental innovations allow for gradual integration and testing of blockchain, whereas radical innovations involve a complete overhaul, which, while risky, can lead to transformative changes if successfully managed.

Balancing innovation with pragmatism is critical in the adoption of blockchain technology. Organizations must assess not only the technological possibilities but also the practical implications of integrating blockchain into their operations. Sternberg et al. (2021) provide insights from a real-life case study on the successful implementation of blockchain technology in supply chains, emphasizing the challenges and strategic decisions that led to effective adoption. Their study highlights how organizations can align blockchain capabilities with specific business goals to enhance efficiency and security, particularly in supply chain management. Similarly, Casey and Vigna (2018) discuss the broader implications of blockchain technology on various sectors, focusing on how pragmatic approaches can mitigate risks while leveraging innovative potential. By targeting specific areas, such as increased transparency in supply chain management and enhanced security in financial transactions, companies can leverage blockchain's strengths while managing the complexities associated with its integration (Casey & Vigna, 2018; Sternberg et al., 2021; Morkunas et al., 2019; Kouhizadeh & Sarkis, 2018; Kashyap & Saxena, 2024; Zachariadis et al., 2019; Chang et al., 2020).

Key best practices for successful blockchain integration include comprehensive stakeholder engagement, robust pilot testing, and ongoing evaluation of project impacts (Khaiata, 2023; Grant & Shaw, 2021). Engaging stakeholders from the outset ensures that all potential concerns are addressed and that the blockchain solution is designed with end-user needs in mind. Pilot testing allows for the identification of technical issues and usability challenges before wide-scale implementation, reducing the risk of costly failures. Furthermore, continuous evaluation helps organizations to adapt and refine their blockchain strategies in response to emerging challenges and opportunities (Fleener, 2022).

One innovative practice that contributes significantly to the body of knowledge on blockchain adoption is the utilization of cross-disciplinary teams. These teams bring together experts from IT, finance, legal, and operations to collaborate on blockchain projects. This multidisciplinary approach ensures that all aspects of the blockchain implementation are considered from multiple perspectives, enhancing the project's overall strategic alignment with business objectives. Research by Yeung (2021) explores the implementation challenges of blockchain in healthcare and underscores the importance of a cross-disciplinary approach to better understand and navigate the technological and regulatory hurdles.

Another critical area of contribution to the blockchain adoption knowledge base is the emphasis on scalability and flexibility (Zachariadis et al., 2019; Chang et al., 2020; Gonczol et al., 2021; Govindan, 2022; Toufaily et al., 2021). As organizations grow and their needs evolve, the blockchain solutions they implement must be able to scale accordingly. Biswas et al. (2018)

explore a scalable blockchain framework designed for secure transactions within IoT environments, highlighting how modular design and network division facilitate scalability. This framework allows organizations to adapt and scale their blockchain solutions without disrupting existing systems, underscoring the critical need for flexibility in blockchain architectures as businesses grow and market conditions change.

A phased approach to blockchain adoption is increasingly recognized as best practice for minimizing risks and enhancing organizational learning (Patel et al., 2023; Yin et al., 2021; Brown & Green, 2021; Block Expert, 2023). By implementing blockchain technology in stages, companies can evaluate the impact and effectiveness of each phase, make necessary adjustments, and gradually expand the technology's use as confidence and competence grow. This approach not only mitigates the financial and operational risks associated with large-scale implementations but also builds a solid foundation of knowledge and experience within the organization.

Block Expert (2023) provides a framework for phased blockchain adoption that has been adopted by numerous organizations to successfully navigate the complexities of this technology. Their incremental approach and Organizational Blockchain Adoption Readiness Assessment, OBARA, offer valuable methodologies for managing blockchain adoption effectively. This approach emphasizes the necessity of progressing through clearly defined stages of adoption—each tailored to meet the evolving capabilities and understanding of the technology within the organization. The OBARA framework further assists in assessing the maturity level of an organization across five key scope areas: Management, Process, People, Technology, and Acquisition, assessing the organization's current capabilities, and identifying areas for improvement before initiating any level of implementation of a blockchain program (Block Expert, 2023). By adopting this structured approach, organizations can better navigate the complexities associated with blockchain implementation, ensuring that each phase builds upon the last, thereby minimizing risks of failure and maximizing potential benefits.

While the discussed approaches and frameworks focus primarily on the adoption and implementation strategies for blockchain, it is also essential to highlight methodologies that enhance the development and integration process. One such approach is the "ABCDE – Agile Blockchain DApp Engineering" methodology, which offers a structured agile framework for developing decentralized applications (DApps) on blockchain platforms. This methodology integrates several Agile practices, such as user stories and iterative development, to systematically gather requirements, design, develop, test, and deploy blockchain applications. It aims to overcome common pitfalls in blockchain projects, such as lack of discipline and organization, which have led to notable failures and inefficiencies in the past. By ensuring continuous feedback and incremental improvements, Agile methods can significantly enhance the reliability and success rate of blockchain DApp projects (Marchesi et al., 2020).

To encapsulate the diverse strategies and practices essential for successful blockchain adoption, Table 3 provides a structured overview of best practices, their strategic frameworks, and practical applications across various sectors.

Table 3: Summary of the Best Practices and Strategic Frameworks in Blockchain Adoption

Level	Category	Best Practices	Key Benefits	Strategic Frameworks	Applications & Case Studies
Strategic	Adoption Strategies	Incremental vs. Radical Adoption	Balances risk and transformative potential	Beck, R., & Müller-Bloch, C. (2017)	Varies across sectors depending on specific needs
	Innovation vs. Pragmatism	Tailored Blockchain Integration	Enhances efficiency and security in key areas	Sternberg et al. (2021), Casey & Vigna (2018)	Supply chain management, financial transactions
Tactical	Stakeholder Engagement	Comprehensive engagement and pilot testing	Identifies and resolves issues pre-implementation	Khaiata (2023), Grant & Shaw (2021)	Ensures alignment with end-user needs
	Cross-disciplinary Approach	Utilization of cross-disciplinary teams	Enhances strategic alignment	Yeung (2021)	Healthcare, financial services
Operational	Scalability and Flexibility	Modular design for scalable solutions	Adapts to growing organizational needs	Biswas et al. (2018), Govindan (2022)	IoT environments, growing businesses
	Phased Adoption	Incremental and phased implementations	Minimizes risks, enhances learning	Patel et al. (2023), Yin et al. (2021), Block Expert (2023)	Gradual expansion in blockchain usage
	Assessment Frameworks	Organizational Blockchain Adoption Readiness Assessment	Tailors blockchain solutions to organizational maturity	Block Expert (2023)	Detailed assessment of readiness across different domains

7. Conclusion

This paper has explored the multifaceted journey of blockchain technology within business environments, from its theoretical underpinnings to its practical applications, and through the lens of both its successes and failures. We have seen that while blockchain holds significant promise, the gap between expectation and reality can be substantial. The lessons learned from both successful implementations and notable failures provide a rich groundwork for future blockchain projects.

The strategic implications for businesses considering blockchain technology are clear: adopt an incremental and disciplined approach, utilize readiness assessments like the OBARA framework, and ensure there is cross-disciplinary collaboration throughout the adoption process. These strategies are vital for overcoming the common pitfalls associated with blockchain implementation and for realizing its full potential. As businesses continue to evolve and adapt to digital transformations, blockchain remains a powerful tool, provided it is implemented thoughtfully and with a clear alignment to organizational strategic goals.

Looking forward, further research is needed to continuously update and refine the frameworks and strategies for blockchain adoption as the technology and its applications continue to evolve. Specifically, there are several priority areas that warrant focused investigation.

First, research should delve deeper into the scalability and interoperability of blockchain systems. Despite significant advancements, many blockchain implementations struggle with scaling up and integrating seamlessly with existing systems. Addressing these challenges is crucial for broader adoption, particularly in industries like finance and supply chain management, where large volumes of transactions and data are common. Second, the impact of regulatory environments on blockchain adoption needs further exploration. As blockchain technology continues to mature, the regulatory landscape is evolving as well. Understanding how different regulatory frameworks affect blockchain implementations can help in developing strategies that ensure compliance while fostering innovation. Comparative studies across different jurisdictions would provide valuable insights into best practices for navigating regulatory challenges. Third, there is a need for comprehensive studies on the long-term economic impacts of blockchain integration. While short-term benefits such as cost reductions and increased efficiency are well-documented, the long-term economic effects, including job creation, industry disruption, and macroeconomic stability, are less understood. Longitudinal studies tracking these impacts over extended periods would provide a more holistic view of blockchain's economic footprint. Fourth, research should focus on developing and validating assessment frameworks like the Organizational Blockchain Adoption Readiness Assessment (OBARA) and the ABCDE model. These frameworks need to be tested and refined through empirical studies to ensure they effectively guide organizations in adopting blockchain technology. Tailoring these frameworks to specific industries can also enhance their applicability and effectiveness.

Finally, more robust case studies and empirical data collection are essential for advancing our understanding of blockchain technology. Documenting successes and failures across a wider range of blockchain implementations can reveal critical factors that contribute to successful adoption. This, in turn, can inform the development of more nuanced and tailored blockchain strategies that address the unique challenges and opportunities of different sectors.

8. References

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